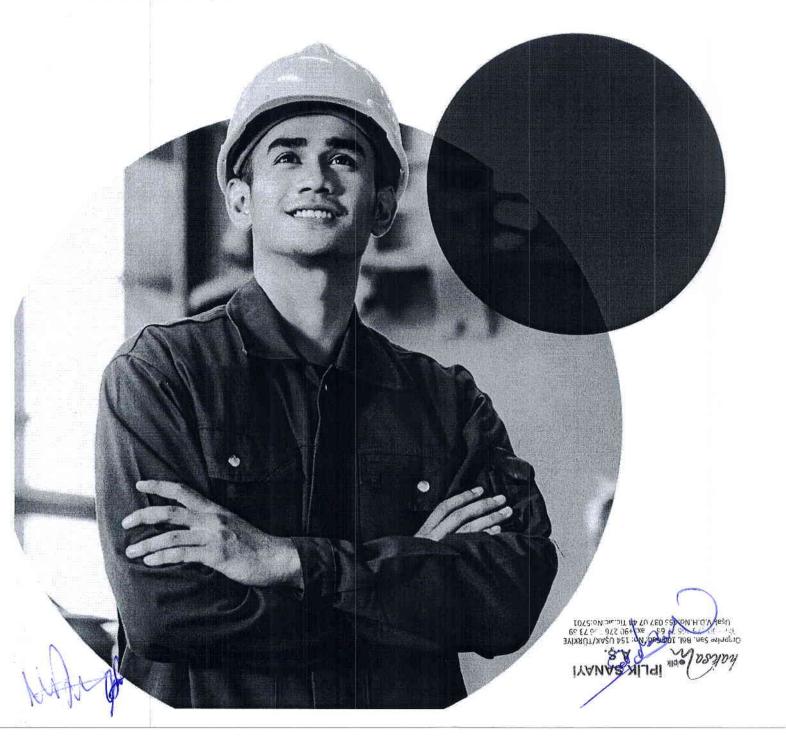


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Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - · Entitlement to Work & Immigration,
 - · Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & lodal law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Audit company: Intertek Turkey

Report reference: ZAA600081938

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Guidance

The Corrective Action Plan Report summarises the site audit findings and a corrective, and preventative action plan that both the auditor and the site manager believe is reasonable to ensure conformity with the ETI Base Code, Local Laws and additional audited requirements. After the initial audit, the form is used to rerecord actions taken and to categorise the status of the non-compliances.

N.B. observations and good practice examples should be pointed out at the closing meeting as well as discussing non-compliances and corrective actions.

To ensure that good practice examples are highlighted to the supplier and to give a more 'balanced' audit a section to record these has been provided on the CAPR document (see following pages) which will remain with the supplier. They will be further confirmed on receipt of the audit report.

Root cause (see column 4)

Root cause refers to the specific procedure or lack of procedure which caused the issue to arise. Before a corrective action can sustainably rectify the situation, it is important to find out the real cause of the noncompliance and whether a system change is necessary to ensure the issue will not arise again in the future.

See SMETA BPG Chapter 7 'Audit Execution' for more explanation of "root cause".

Next Steps:

- 1. The site shall request, via Sedex, that the audit body upload the audit report, non-compliances, observations and good examples. If you have not already received instructions on how to do this then please visit the web site www.sedexglobal.com.
- 2. Sites shall action its non-compliances and document its progress via Sedex.
- 3. Once the site has effectively progressed through its actions then it shall request via Sedex that the audit body verify its actions. Please visit www.sedexglobal.com web site for information on how to
- 4. The audit body shall verify corrective actions taken by the site by either a "Desk-Top" review process via Sedex or by Follow-up Audit (see point 5).
- 5. Some non-compliances that cannot be closed off by "Desk-Top" review may need to be closed off via a "1 Day Follow Up Audit" charged at normal fee rates. If this is the case, then the site will be notified after its submission of documentary evidence relating to that non-compliance. Any followup audit must take place within twelve months of the initial audit and the information from the initial audit must be available for sign off of corrective action.
- 6. For changes to wages and hours to be correctly verified it will normally require a follow up site visit. Auditors will generally require to see a minimum of two months wages and hours records, showing new rates in order to confirm changes (note some clients may ask for a longer period, if in doubt please check with the client).

udit combany: Intertek Turkey

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Organize San. Böl. 104 Ca





SMETA Corrective Action Plan Report (CAPR)

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| | | 0.00 | Audit | Details | | | The state of the s |
|---|-----------------|--|----------|---|------------------|-----------------|--|
| Sedex Company Reference: (only available on Sedex Sy: | | 9 | | Sedex Site Reference: (only available on Sedex System) | | ZS420418567 | |
| Business name (Company name): | HAKSA | ORME SAN | AYI VE 1 | TICARET ANON | IIM SIRKETI | | |
| Site name: | HAKSA | HAKSA IPLIK | | | | | |
| Site address: | Bölges 64100 | Bölgesi, 104. Cd. NO:154, 64100 Tekstil OSB/MERKEZ/Uşak USAK 64100 | | Country: | | TR | |
| Site contact and job ti | itle: OKAN | OKAN CETIN / HUMAN RESOURCE MANAGER | | | | | |
| Site phone: | 0 276 2 | 66 73 63 | | Site e-mail: | | insan ekstil | kaynaklari@haksat .com.tr |
| SMETA Audit Pillars: | | abour andards | | Health and Safety (plus Environment 2-Pillar) | | ment | Business Ethics |
| Date of Audit: | 2024-0 | 8-14 | | | | | |
| | | Au | dit Com | pany Name: | | | |
| | | | | k Turkey | | | |
| | | | 10000 | | | | |
| | | Α | udit Cor | nducted By | | | |
| Affiliate Audit Company | | Purchase | r | | Retailer | | |
| Brand owner | | NGO | | | Trade U | nion | |
| Multi- stakeholder | | | | Combined A | udit (select all | that a | pply) |

Audit company: Intertek Turkey

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Organize San, Böl, 1648 ag, No; 154 UŞAK/TÜRKİYE ax: 990 276 ... 35 73 59 Uşak V.D.H.No;45 037 07 44 Tic...ic. No;5701





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| Audit F | Paramete | S | |
|---|----------------|---------------|------------------|
| Time in and time out | Day 1 | | |
| | In | 09:00 | |
| | Out | 17:30 | |
| Audit type: | PERIODIC | | |
| Was the audit announced? | SEMI_ANNOUNCED | | |
| Was the Sedex SAQ available for review? | Yes | | |
| Any conflicting information SAQ/Pre-Audit Info to Audit findings? | No | | |
| Who signed and agreed CAPR | OKAN | CETIN / HUMAN | RESOURCE MANAGER |
| Is further information available | No | | |

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| Audit attendance | Management | Worker Representatives | | |
|---|--|----------------------------------|--|--|
| | Senior management | Worker Committee representatives | Union representatives | |
| A: Present at the opening meeting? | Yes | Yes | No | |
| B: Present at the audit? | Yes | Vez | | |
| C: Present at the closing | Yes | Yes | No | |
| meeting? | Tes | Yes | No | |
| | There is no union in the facility, there is no worker committee in the facility of the facility. I representative included in the interviews. The worker representative attended the meetings. // İşletmede sendika bulunmamaktadır, işletmede çalışa bulunmamaktadır. İşletmede 5 çalışan temsilcisi vardır. I temsilci çahil edilmiştir. Çalışan temsilcisi açılış toplantısına katılmıştır. There is no union in the facility. // İşletmede. | | | |
| Reason for absence during the audit | There is no union in the f | facility. // İşletmede sendik | Katılmıştır. | |
| Reason for absence at the closing meeting | There is no union in the f | acility, there is no worker | committee in the facility. representative was ve attended the closing şletmede çalışan komitesi rdır. 1 temsilci görüşmelere na katılmıştır | |

Audit company: Intertek Turkey

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Summary of Findings

| Issue | Area of Non-Conformity | | Number of issues | | iues | Findings |
|---|---------------------------|----------------|------------------|-----|------|--|
| (please click on the issue title to go direct to the appropriate audit results by clause) | ETI | Local Law | NC | Obs | GE | |
| 6 - Working hours are not excessive | 6.1 6.6 | §1 §2 | 2 | 0 | 0 | NC - ZAF600587009 NC - ZAF600587010 |
| 5 - Living wages are paid | 5.1 5.1 5.1 | 53 54 §5 | 3 | 0 | 2 | NC - ZAF600587011 NC - ZAF600587015 NC - a74615bb-bddf-42a2 bd43-ed7ae4046a2f GE - 7eaf4e73-0d31-4077 ab8c-129a1eb147fa GE - 8be69fe3-dae0-430e a6db-0fceab97ad91 |
| 10B2 - Environment 2-pillar | 10.B2.1 | §6 | 1 | 0 | 0 | NC - ZAF600587012 |
| <u>OB - Management Systems and code</u> <u>implementation</u> | 0.B.1 | §7 | 1 | 0 | 0 | NC - ZAF600587013 |
| 4 - Child labour shall not be used | 4.4 | §8 | 1 | 0 | 0 | NC - ZAF600587014 |
| 3 - Working conditions are safe and hygienic | 3.1 3.1 | §10 §9 | 2 | 0 | 0 | NC - 456a21bf-27c3-4831- b58e-04cfc31a6e1e NC - c9a4b62e-d190-48d2- b323-7260f310d935 |

Local Law Issues

| Issue | Description | | | | |
|-------|---|--|--|--|--|
| §1 | Turkish Labour Law # 4857 / 2003, ARTICLE 46-The workers employed in the working places within the scope of this Law are granted at least twenty-four hours uninterrupted relaxation period (weekly holiday) within seven days time scale provided that they have executed worked during the working days fixed according to article 63. Turkish Labour Law # 4857 / 2003, ARTICLE 63- In general the duration of work shall be at the most 45 hours a week. This period shall be applied by dividing the same equally among the days of the week | | | | |
| §2 | In accordance with the Turkish Regulation on the Occupationals which are carried out by working of employees on shifts, art 9 The employees who work in shift should have at least 11 hours uninterrupted rest. | | | | |

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| §3 | ILO reference: ILO General principles and operational guidelines for fair recruitment and Definition of recruitment fees and related costs: For the purpose of this definition of recruitment fees and related costs, the definitions of the General Principles and Operational Guidelines apply. The term "workers" includes jobseekers. OCCUPATIONAL HEALTH AND SAFETY LAW#6331(20/6/2012) ARTICLE 15 – (1) The employer does the following: a) Ensures that the employees are subjected to health surveillance, by taking into account the health and safety risks that they would encounter at the workplace; b) In the following cases, they must ascertain that the employees' medical checkups are done: 1) When they start the job; 2) When they change their job; 3) When after repeated leaves because of an industrial accident, occupational disease or health issued, they request to return to the job; 4) Throughout the employment, at regular interval as decided by the Ministry according to the qualifications of the employee, the nature of the work and the danger class of the workplace. (2) Those who will work at hazardous and very hazardous class workplaces will not be allowed to start work until they get a health report verifying that are medically fit for the job. (3) Medical reports that must be obtained as a requirement under this Law must be obtained at the workplace health and safety unit from which service is procured. Objections to the reports must be submitted to the arbitrator hospitals that are selected by the Ministry of Health, and their decisions will be final. (4) All costs of the health surveillance and all additional cost that is incurred because of such surveillance will be borne by the employer, and the employee will not be charged for them. (5) Medical details of the employee who has been examined will be kept |
|----|--|
| §4 | Turkish Labor Law # 4857 / 22.5.2003, Repealed provisions; Article 120: Other articles were repealed except for the 14th article of the Labor Law dated 25.8.1971 and numbered 1475. Turkish Labor Law # 1475 / 25.8.1971, Article 14, (Changes on 29/7/1983 – 2869/3. Art): In the calculation of the compensation mentioned in Article 13 and the wage that will be the basis for the severance pay in this article, the money provided to the worker and the benefits arising from the contract and law that can be measured in money are also taken into consideration. |
| §5 | The Turkish Regulation on Overtime and Extra Work art 10, The overtime and extra works payments included with normal working hours payment that are given to employees are paid according to Turkish Labor Law. This payment has to be clearly shown on payroll documentation and on pay slips, which are given to employees according to Turkish Labor Law. Social Insurance and General Health Insurance Law; #5510/2006, Rev: 08.05.2008, Art. 80. The social insurance premiums of the employees are calculated and paid based on gross total wage paid to the employees in the related month. Turkish Labor Law # 4857 / 2003, ARTICLE 32-In general terms, the wage shall mean the amount provided and paid in cash to a person by the employer or third persons against performance of a designated work. Basically, the wage is paid as Turkish currency in the working place or deposit in a bank account in the name of the worker. Where it is agreed to pay the wage in foreign currency, Turkish equivalent of the agreed amount is calculated and paid over the current forex rate prevailing on the date of payment. The wages may not be paid in the form of bill payable to order (bond), or coupon or any other valuable paper alleged to represent a currency effective in the country. Wage, premium, bonus and all kinds of this qualification regulation on payment through banks; ARTICLE 10 - (1) Businesses and third parties with employers that implementation of the Labor Law in business, number of workers they employ in overall Turkey(Amended expression: OG-21/5 / 2016-29718) (2) if at least five workers they employ for that month the banks are obliged to pay the net amount of any payment they will make after the legal deductions are deducted through banks. |

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| § 6 | In accordance with Regulation on Control of Hazardous Waste -(14 March 2005 -25755), art 9 m) The employee is supposed to protect the wastes temporarily in strong, non leaking, safe and appropriate for standards accepted international containers which are located on concrete area in the plant border far from facilities and buildings, to write hazardous waste on containers, to state the quantity of storage material and date of storage on containers, to transfer wastes to another container having the same properties in the case of container damage, to ensure the containers always closed, to set the temporary storage of not to enter chemical reaction. |
|------------|--|
| §7 | BUILDING INSPECTION APPLICATION REGULATION, Date: 05.02.2008, No: 26778, Duties and Responsibilities of building owner, Art. 8 (5), The building whose construction is finished, cannot be brought into use without Building Usage Permit. |
| §8 | Turkish Labour Law # 4857 / 2003, ARTICLE 71-The working hours of the minors who completed elementary education but stopped education, shall not be more than 7 hours a day and 35 hours a week. However, these period may be increased to 8 hours a day and 40 hours a week for the minors completed the age of 15. |
| §9 | Regulation on the Health and Safety Measures Taken For the Buildings and Additions (No: 28710, Date: 17.7.2013) Appendix-I Minimum Health and Safety Requirements for Buildings and Additions 22- Workplaces shall be illuminated with sufficient day light. If it is not able to benefit from day light sufficiently reasoned from type of work or construction style of workplace or at night work, illumination is provided with appropriate and sufficient artificial light. 23- Illumination systems on working places and passage ways shall be in style that will not create any accident risk for employees and placed appropriately. |
| §10 | Regulation about Emergency Cases at Workplaces, 18.06.2013, No: 28681 Documentation Art. 12 – (1) Emergency case plan is documented included below-mentioned minimum requirements. a) Employer title, address and name b) Name, surname and title of prepared-by persons c) Prepared date and expiry date d) Taken preventive and limiting precautions e) Emergency case responding and evacuation methods f) Sketch which includes below-mentioned points and shows workplace or workplace sections 1) Emergency case equipments' places including equipments which will be used for fire fighting 2) Places of first aid materials 3) Evacuation plan which including evacuation routes, assembly areas and warning systems if existed 4) Name, surname, title, area of responsibility and contact information of designated employees and alternatives of them if existed 5) Communication numbers of first aid, immediate medical responses, rescue and fire fighting bodies expect workplace (2) Pages of emergency case plan are numerated; all pages are signed by prepared-by persons, last page is signed and related plan is kept in a way that teams who will fight against emergency case can reach easily (3) Sketch which prepared in terms of emergency case plan is posted in places where can be seen easily. |

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Corrective Action Plan - Non Compliances

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| | Non-Compliance | Evidence |
|-----------------------|--|---|
| Back to finding | s summary] | |
| | Non-Compliance | |
| Status | OPEN | |
| Reference | ZAF600587009 | |
| Clause | 6 - Working hours are not excessive | - |
| Issue Title | 485 - Workers do not take off 1 day in 7, and this is contrary to law or collective bargaining agreement (CBA) – systemic | |
| Subcategory | Rest breaks and rest days | |
| New or carried over? | ☐ New ☐ Carried Over | |
| Raised by audit | ZAA421626913 | - 1 |
| Root cause | ☐ Training ☑ System | |
| | ☐ Costs ☐ Lack of workers | |
| | □ Other | |
| Root cause - Other | | |
| Local law issue | Turkish Labour Law # 4857 / 2003, ARTICLE 46-The workers employed in the working places within the scope of this Law are granted at least twenty-four hours uninterrupted relaxation period (weekly holiday) within seven days time scale provided that they have executed worked during the working days fixed according to article 63. Turkish Labour Law # 4857 / 2003, ARTICLE 63- In general the duration of work shall be at the most 45 hours a week. This period shall be applied by dividing the same equally among the days of the week worked. | TimePhoto 20240814_1 2715.jpq |
| ETI code | 6.6 - Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period. | Weekly Rest Day |
| | It was noted that workers were not given a one-day paid leave after 6 consecutive days of work during peak seasons. Details: 11 out of 26 sampled workers performed max 12 consecutive days working practice max 1 time in October 2023. 5 out of 26 sampled workers performed max 7 consecutive days working practice max 1 time in April 2024. 8 out of 26 sampled workers performed max 13 consecutive days working practice max 1 time in July 2024. // Çalışanların seçilen aylarda 6 günlük çalışmanın ardından 1 günlük ücretli dinlenme izni kullanmadıkları tespit edilmiştir. Detaylar: Örneklenen 26 çalışandan 11 çalışan, Ekim 2023'te maksimum 1 kez, maksimum 12 ardışık gün, Örneklenen 26 çalışandan 5 çalışan, Nisan 2024'te | Work July 2023. JPG haksa polik AS. Organius San, Rol. 104 Canti No. 556 USAK/T |

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| 201 | maksimum 1 kez, maksimum 7 ardışık gün, Örneklenen 26 çalışandan 8 çalışan, Temmuz 2024'te maksimum 1 kez, maksimum 13 ardışık gün. | | |
|---------------------|---|------------------------------------|--|
| Follow up method | ☑ Follow up au | | esktop audit |
| Timescale | ☐ Immediate ☑ 90 days ☐ 365 days | □ 30 days □ 120 days □ Other | □ 60 days □ 180 days |
| Actions | It is recommend | led that at least 2 | 4 hours should be provided Çalışanlara 6 z 24 saat kesintisiz |

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| | Non-Comp | liance | Evidence |
|-----------------------|--|---|---|
| [Back to finding | s summary] | | |
| | Non-Compl | lance | |
| Status | OPEN | | |
| Reference | ZAF600587010 | | |
| Clause | 6 - Working hours ar | e not excessive | - |
| Issue Title | 493 - Rest breaks bet required - systemic | ween shifts are not taken as | |
| Subcategory | Rest breaks and rest | days | |
| New or carried over? | □ New | ☑ Carried Over | 1 |
| Raised by audit | ZAA421626913 | | - |
| Root cause | ☐ Training | ☑ System | |
| | □ Costs | ☐ Lack of workers | Live Committee |
| | ☐ Other | WOLKELS | |
| Root cause - Other | | | |
| Local law issue | In accordance with the Occupationals which a employees on shifts , in shift should have at rest. | re Turkish Regulation on the are carried out by working of art 9 The employees who work least 11 hours uninterrupted | Least 11 hours between shifts.jpg |
| ETI code | 6.6 below, whichever | ust comply with national laws, and the provisions of 6.2 to affords the greater protection ses 6.2 to 6.6 are based on andards. | |
| | shift changes. (Max 8 h Details: 12 out of 26 sampled w hours, max 5 times in 0 11 out of 26 sampled w hours, max 4 times in 4 10 out of 26 sampled w hours, max 4 times in Ju çalışanlara vardiya değ dinlenme süresi sağlan saat/gün) Detaylar: Örneklenen 26 çalışand maksimum 5 kez, maks Örneklenen 26 çalışand maksimum 4 kez, maks Örneklenen 26 calışand | vorkers performed max 8 Dctober 2023. vorkers performed max 8 April 2024. vorkers performed max 8 uly 2024. // Firmada işimlerinde 11 saatten az dığı not edilmiştir. (Max 8 an 12 çalışan, Ekim 2023'te imum 8 saat. an 11 çalışan, Nisan 2024'te imum 8 saat. an 10 çalışan, Tompous | Example of at least 11 hours of rest between shifts July 2023.JPG |
| | 2024'te maksimum 4 ke 코 Follow up audit | z, maksimum 8 saat. | haksa polik iPLIK SAN |

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| Timescale | □ Immediate □ 90 days | □ 30 days □ 120 days | □ 60 days ☑ 180 days | |
|-----------|--|--|--|--|
| | ☐ 365 days | □ Other | | |
| Actions | It is recommend break should be vardiya arasında sağlanmalıdır. | led that at least 1 granted betweer en az 11 saatlik (| 1 hours resting 1 two shifts. // Iki dinlenme süresi | |

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| | Non-Compliance | Evidence |
|-----------------------|--|--|
| [Back to finding | gs summary] | |
| | | |
| | Non-Compliance | |
| Status | OPEN | |
| Reference | ZAF600587011 | |
| Clause | 5 - Living wages are paid | |
| Issue Title | 415 - Workers are charged (including via wage deductions) for Personal Protective Equipment (PPE) or other essential work-related items | |
| Subcategory | Deductions | |
| New or carried over? | ☐ New ☑ Carried Over | |
| Raised by audit | ZAA600021998 | |
| Root cause | ☐ Training ☑ System | |
| | ☐ Costs ☐ Lack of workers | |
| | ☐ Other | |
| Root cause - Other | | |
| | ILO reference: ILO General principles and operational guidelines for fair recruitment and Definition of recruitment fees and related costs: For the purpose of this definition of recruitment fees and related costs, the definitions of the General Principles and Operational Guidelines apply. The term "workers" includes jobseekers. OCCUPATIONAL HEALTH AND SAFETY LAW#6331(20/6/2012) ARTICLE 15 – (1) The employer does the following: a) Ensures that the employees are subjected to health surveillance, by taking into account the health and safety risks that they would encounter at the workplace; b) In the following cases, they must ascertain that the employees' medical checkups are done: 1) When they start the job; 2) When they change their job; 3) When after repeated leaves because of an industrial accident, occupational disease or health issued, they request to return to the job; 4) Throughout the employment, at regular interval as decided by the Ministry according to the qualifications of the employee, the nature of the work and the danger class of the workplace. (2) Those who will work at hazardous and very hazardous class workplaces will not be allowed to start work until they get a health report verifying that are medically fit for the interval as remedically fit for the i | IMG_8886.jpq |
| | that are medically fit for the job. (3) Medical reports that must be obtained as a requirement under this Law must be obtained at the workplace health and safety unit or from the workplace doctor that works at the joint health and safety unit from which service is procured. Objections to the reports must be submitted to the arbitrator hospitals that are selected by the Ministry of Health, and their decisions will be final. (4) All costs of the health | haksa piplik iPLIK SAN A.Ş. Organize Sən. Böl. 104 Cad No: 154 USAN Uşak V.D.H.No:443 037 Man H.J.J.C.N |

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| | surveillance and all additional cost that is incurred because of such surveillance will be borne by the employer, and the employee will not be charged for them. (5) Medical details of the employee who has been examined will be kept confidential respecting the right of privacy. | |
|---|---|--|
| ETI code | 5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. | |
| Explanation to the non compliance | It was noted that the employer does not pay for the health check report fee of the employees in the facility at the first employment. (It was observed that the employees are paid back for their health check report fee 6 months after they start work) // Firmada çalışanların ilk işe girişlerde sağlık taraması ücretinin, işveren tarafından karşılanmadığı gözlenmiştir. (Çalışanlara işe başladıktan 6 ay sonra işe giriş sağlık muayenesi ücretlerinin geri ödendiği görülmüştür.) | |
| Follow up method | ☑ Follow up audit ☐ Desktop audit | |
| Timescale | ☐ Immediate ☐ 30 days ☐ 60 days ☐ 90 days ☐ 120 days ☐ 180 days ☐ 365 days ☐ Other | |
| Actions | It is recommended that the health check fee of all employees is provided by the employer at the first job entrance. // Ilk işe girişte tüm çalışanların sağlık raporu ücretinin işveren tarafından sağlanması önerilir. | |

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| | NOI | n-Compliance | | Evidence |
|--------------------------------------|---|--|---|---|
| [Back to finding | gs summary] | | | |
| | Nor | -Compliance | Section 18 | |
| Status | CLOSED | | | |
| Reference | ZAF60058701 | 2 | | |
| Clause | 600 | nment 2-pillar | | - |
| Issue Title | 2000 | | erly handled / stored / | |
| Subcategory | Waste Manag | ement | | |
| New or carried over? | □ New | Marigatic are ent. | Carried Over | |
| Raised by audit | ZAA60002199 | 8 | | |
| Resolved by audit | ZAA60008193 | 8 | | |
| Root cause | ☐ Training | ☑ : | System | |
| | ☐ Costs | | Lack of workers | |
| | □ Other | | - workers | |
| Root cause - Other | | | | |
| Local law issue | temporarily in appropriate for containers whi plant border fa hazardous was of storage mat containers, to thaving the samdamage, to end | strong, non leaking strong, non leaking strong arcale in strong facilities at the containers, erial and date of the properties in the street arcale in the s | on Control of 205 -25755), art 9 m) rotect the wastes ng, safe and oted international a concrete area in the ind buildings, to write to state the quantity storage on another container as always closed, to to enter chemical | Hazardous Waste Area.JPG |
| TI code | r euuirements c | iers must comply of local and intern luding having neo | ation - II | |
| xplanation to he non ompliance | During the field hazardous was hazardous barr hazardous was alanın yetersiz | l tour, it was note te area was insufi els were stored o te area // Sabati | od that the ficient and some utside the urunda tehlikeli atık | |
| ollow up nethod | ☑ Follow up au | | esktop audit | |
| imescale | □Immediate | □ 30 days | □ 60 days | haksa holik SAI |
| | □ 90 days | ☐ 120 days | □ 180 days | haksa [A.S.) |
| | ☑ 365 days | □ Other | | Organizo San. Böl. 104 Cal. No: 154 US USA: V.D.H.No: SS.M. 70 241 Tic. ac |

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| Actions | It is recommended that the hazardous waste area is sufficient and that hazardous wastes should not be stored outside the waste area. // Tehlikeli atık alanının yeterli olması ve tehlikeli atıkların atık alanı dışında depolanmaması önerilir. | |
|---------------------|---|--|
| Additional comments | According to the site tour, it was seen that hazardous wastes are stored regularly and the waste area is suitable. // İşletmede yapılan saha turuna göre, tehlikeli atıkların düzenli depolandığı ve atık alanının uygun olduğu görülmüştür. According to the site tour, it was seen that hazardous wastes are stored regularly and the waste area is suitable. // İşletmede yapılan saha turuna göre, tehlikeli atıkların düzenli depolandığı ve atık alanının uygun olduğu görülmüştür. According to the site tour, it was seen that hazardous wastes are stored regularly and the waste area is suitable. // İşletmede yapılan saha turuna göre, tehlikeli atıkların düzenli depolandığı ve atık alanının uygun olduğu görülmüştür. According to the site tour, it was seen that hazardous wastes are stored regularly and the waste area is suitable. // İşletmede yapılan saha turuna göre, tehlikeli atıkların düzenli depolandığı ve atık alanının uygun olduğu görülmüştür. | |

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| | Non-Compliance | Evidence |
|---|--|--|
| [Back to finding | s summary] | |
| | Non-Compliance | |
| Status | OPEN | |
| Reference | ZAF600587013 | VAPIKAYIT BELGEN |
| Clause | 0B - Management Systems and code impleme | ntation |
| Issue Title | 34 - Site is operating without all required in-dalicences and permits (e.g. business / factory lichas expired) | ate cence |
| Subcategory | Site's licenses & Certifications | |
| New or carried over? | ☐ New ☑ Carried Over | IMG_8863.JPG |
| Raised by audit | ZAA600021998 | |
| Root cause | ☐ Training ☑ System | THE HERE |
| | ☐ Costs ☐ Lack of workers | WANTED THE PARTY OF THE PARTY O |
| | □ Other | |
| Root cause - Other | | |
| Local law issue | BUILDING INSPECTION APPLICATION REGULA' Date: 05.02.2008, No: 26778, Duties and Responsibilities of building owner, Art. 8 (5), Th building whose construction is finished, cannot brought into use without Building Usage Perm | ne la la la la la la la la la la la la la |
| ETI code | 0.B.1 - Suppliers are expected to implement an maintain systems for delivering compliance to Code. | |
| Explanation to the non compliance | The building where the company is located con of 2 floors and has an area of 14.593 square methowever, the current building occupancy permit covers 13.953 square meters. In reference to the areas not covered by the company's building occupancy permit, there is a building registratic certificate dated 03/01/2019. Contrary to the provisions of "Temporary Article 16 of the Zonir Law", the discrepancies related to the 640 square meters area not covered by the building occupance of the provisions of the covered by the building occupance of the provisions of the covered by the building occupance of the provisions of the covered by the building occupance of the provisions of the covered by the building occupance of the provisions of the covered by the building occupance of the provisions of the covered by the building occupance of the provisions of the covered by the building occupance of the provisions of the provisions of the covered by the building occupance of the provisions of the provisio | Building registration certificate. JPG |
| | permit have become legally acceptable, not in a physical sense but effectively. However, the bui registration certificate assigns responsibility to holder of the building registration certificate in accordance with the relevant temporary provisi for compliance with scientific and technical rule earthquake regulations. Consequently, the physical safety and compliance in accordance with the earthquake regulations of the building cannot be confirmed based on the building registration certificate. // İşletmenin bulunduğu bina 2 kat, 14.593 m2 dir ancak mevcut yapı kullanma izni 13.953 m2'yi kapsamaktadır. İşletmenin yapı kullanım izninin kapsamadığı alanlara istinaden 03/01/2019 tarihli yapı kayıt belgesi mevcuttur. | Iding the on s and sical Building registration certificate (2). JPG |

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| Follow up audit Desktop audit Timescale Immediate 30 days 60 days 120 days 180 days 365 days Other Actions It is recommended to obtain building occupancy permit for entire building where the facility is located or provide a document/report that confirms the physical safety, compliance in accordance with the earthquake regulations of the building. // işletmenin bulunduğu binanın tamamını kapsayan yapı kullanım izni alınmalı ya da binanın fiziki güvenliği, Deprem Yönetmeliğine uygunluğunu teyit eden bir belge/rapor temin edilmelidir. | ancak fiilen y belgesi, ilgili kurallara ve noktasında s yüklemekted istinaden ilgi | ile yapı kullanım izi ana ilişkin aykırılıkla naddesi uyarınca fizi yasal hale gelmiştir. geçici madde uyarı deprem yönetmeliğ orumluluğu yapı ka lir. Bu nedenle yapı li binanın fiziki güve ne uygunluğu teyit e | Ancak yapı kayıt Ancak yapı kayıt nca bilimsel ve teknik ine uygunluk yıt belgesi sahibine kayıt belgesine | |
|--|--|---|--|--|
| ☐ 90 days ☐ 120 days ☐ 180 days ☐ 365 days ☐ Other Actions It is recommended to obtain building occupancy permit for entire building where the facility is located or provide a document/report that confirms the physical safety, compliance in accordance with the earthquake regulations of the building. // İşletmenin bulunduğu binanın tamamını kapsayan yapı kullanım izni alınmalı ya da binanın fiziki güvenliği, Deprem Yönetmeliğine uvgunluğunu tarifi | Follow up | | | |
| Actions It is recommended to obtain building occupancy permit for entire building where the facility is located or provide a document/report that confirms the physical safety, compliance in accordance with the earthquake regulations of the building. // Işletmenin bulunduğu binanın tamamını kapsayan yapı kullanım izni alınmalı ya da binanın fiziki güvenliği, Deprem Yönetmeliğine uygunluğunu taraktı | □ 90 days | □ 120 days | - | |
| | It is recomme permit for en located or pro the physical s the earthqual Işletmenin bu yapı kullanım güvenliği, De | ended to obtain buil tire building where ovide a document/r safety, compliance in ke regulations of the ilunduğu binanın ta izni alınmalı ya da b orem Yönetmeliğine | the facility is eport that confirms n accordance with e building. // mamını kapsayan pinanın fiziki | |

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| | Non-Compliance | Evidence |
|--|--|--|
| [Back to findin | qs summary] | |
| | | |
| | Non-Compliance | |
| Status | CLOSED | |
| Reference | ZAF600587014 | |
| Clause | 4 - Child labour shall not be used | |
| Issue Title | 403 - Apprentices / trainees / vocational workers are employed under terms and conditions contrary to law | |
| Subcategory | Young Workers - Hours of Work | |
| New or carried over? | ☐ New ☐ Carried Over | |
| Raised by audit | ZAA600021998 | |
| Resolved by audit | ZAA600081938 | |
| Root cause | ☐ Training ☑ System | |
| | ☐ Costs ☐ Lack of workers | |
| | □ Other | |
| Root cause - Other | | |
| Local law issue | Turkish Labour Law # 4857 / 2003, ARTICLE 71-The working hours of the minors who completed elementary education but stopped education, shall not be more than 7 hours a day and 35 hours a week. However, these period may be increased to 8 hours a day and 40 hours a week for the minors completed the age of 15. | Young employee time recording example. PG |
| ETI code | 4.4 - These policies and procedures shall conform to the provisions of the relevant ILO Standards. | |
| Explanation to he non compliance | It was noted that a young employee who is in the apprenticeship program in the company works 8.5 hours a day, excluding 1 hour break, between 08:30 and 18:00. // Firmada çıraklık programında olan bir genç çalışanın 08:30 - 18:00 arası 1 saat mola hariç, günlük 8,5 saat çalıştığı gözlenmiştir. | |
| ollow up nethod | ☑ Follow up audit ☐ Desktop audit | |
| imescale | □ Immediate ☑ 30 days □ 60 days | |
| | □ 90 days □ 120 days □ 180 days | |
| | □ 365 days □ Other | |
| ctions | It is recommended that all young employees work a max. of 8 hours per day. // Tüm genç çalışanların günde maksimum 8 saat çalışması önerilir. | 1 |
| dditional omments | There was no young employee in the facility on the day of the audit. // Denetim günü işletmede genç çalışan bulunmamaktadır. | haksa piplik PLIKSA A.S. Organize San, Bött, 194 Gad, No: 154 US |

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There was no young employee in the facility on the day of the audit. // Denetim günü işletmede genç çalışan bulunmamaktadır.
There was no young employee in the facility on the day of the audit. // Denetim günü işletmede genç çalışan bulunmamaktadır.
There was no young employee in the facility on the day of the audit. // Denetim günü işletmede genç çalışan bulunmamaktadır.

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| | Non-Com | pliance | Evidence |
|-----------------------|---|--|--|
| [Back to findin | gs summary] | | |
| | | | |
| Status | Non-Comp | oliance | |
| Reference | ZAF600587015 | | |
| Clause | 5 - Living wages are | | |
| Issue Title | 423 - Compulsory in | spaid Isurance (e.g. social insurance, etc.) not paid - systemic | - |
| Subcategory | Benefits & Insurance | ecc.) Not paid - Systemic | |
| New or carried over? | □ New | ☑ Carried Over | - |
| Raised by audit | ZAA600021998 | | - |
| Root cause | ☐ Training | ☑ System | - |
| | ☐ Costs | ☐ Lack of workers | |
| | □ Other | - Lack of workers | |
| Root cause - Other | | | - |
| | except for the 14th a 25.8.1971 and numbe 1475 / 25.8.1971, Arti 2869/3. Art): In the camentioned in Article basis for the severand provided to the work the contract and law are also taken into co | | Severance pay example.JPG |
| TI code | or industry benchmar | fits paid for a standard working num, national legal standards k standards, whichever is vages should always be enough nd to provide some | |
| | It was noted that trave in-kind are not include severance compensate dismissed from facility severance pay of the e allowance is given in c kidem tazminat hesapi yol ve yemek yardımın gözlenmiştir. (Yol para | el and food allowances given ed in the calculation of ion of the workers who were /. (Travel fee is included in the employees whose travel ash.) // İşten çıkartılan işçilerin lamasında aynı olarak verilen | |
| etrioti | ☑ Follow up audit | □ Desktop audit | haksa pipik IPLIK SAN |
| mescale | □ Immediate □ 30 | days 🗆 60 days | Opposite San Böl. 194 Carl Ma SAUSAK |
| 2 | | | G 34 91 276 Gark v.d.h.No. Gar 83 VJ 44 TilC.N 45 |

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| | 90 days | 120 days | 180 days | |
|---------|---|---|--|--|
| | ☑ 365 days | □ Other | | |
| Actions | It is recommen travel fees paid severance pay. hesaplamasind | ded the facility shal I in kind in the calcu I/ Firmanın kıdem t Ia ayni olarak ödene tmesi önerilir. | l include food and lation of azminati en vemek ve vol | |

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n (24)



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| | Non-Compliance | | Evidence |
|--------------------------------------|---|--|--|
| Back to findin | gs summary] | | |
| | Non-Compliance | | |
| Status | OPEN | | |
| Reference | 456a21bf-27c3-4831-b58e-04cfc3 | 126616 | |
| Clause | 3 - Working conditions are safe a | | |
| Issue Title | 257 - Low level / inadequate light the site including production area | 1 | |
| Subcategory | Building/Site Maintenance | | 1 |
| New or carried over? | | rried Over | |
| Root cause | ☐ Training ☑ Sys | stem | |
| | | k of workers | |
| | ☐ Other | OI MOLVEI2 | |
| Root cause - Other | | | |
| TI code | Regulation on the Health and Safe For the Buildings and Additions (N 17.7.2013) Appendix-I Minimum H Requirements for Buildings and Ad 22- Workplaces shall be illuminate day light. If it is not able to benefit sufficiently reasoned from type of construction style of workplace or illumination is provided with approsufficient artificial light. 23- Illumination systems on working passage ways shall be in style that accident risk for employees and plant appropriately. | ealth and Safety dditions d with sufficient from day light work or at night work, ppriate and ng places and will not create any aced | IMG_9148.JPG |
| | 3.1 - A safe and hygienic working e be provided, bearing in mind the p knowledge of the industry and of a hazards. Adequate steps shall be ta accidents and injury to health arisin associated with, or occurring in the by minimising, so far as is reasonable the causes of hazards inherent in the environment. | ny specific sken to prevent g out of, course of work, | |
| xplanation to ne non ompliance | According to the document review a was observed that there were inapt in the warehouse areas in the lighti dated March 2022. // İşletmede yap incelemesine göre, Mart 2022 tarihl ölçümünde depo alanlarında uygun olduğu görülmüştür. | ng measurement Ilan doküman | |
| ollow up ethod | □ Follow up audit ☑ Desk | top audit | haksa piplik IPLIK SAN |
| mescale | □ Immediate □ 30 days | ☑ 60 days | Organize San. Böl. 104 Cad. No. 194 USAH USAK V.D.H.NO:456 037) 744 Transport |

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| | □ 90 days | ☐ 120 days | □ 180 days |
|---------|--|---|--|
| | □ 365 days | ☐ Other | |
| Actions | Please provide appropriate re- aydınlatma ölci | lighting measurer sults. // Lütfen uyg üm raporları bulur | nent reports with un sonuçlu ımasını sağlayınız. |

dudit company: Intertek Turkey

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2024-08-14

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Organize San. 86k. 104 Say No: 154 USAK/TÜRKİYE 9ax: +9C 276 -- o 73 o 9 Uşak V.D.H.No:455,037 u7 44 Tic. sic. No:5701



| | Non-Compliance | Evidence |
|-----------------------|--|----------------------|
| [Back to finding: | s summary] | |
| | Non-Compliance | |
| Status | OPEN | |
| Reference | c9a4b62e-d190-48d2-b323-7260f310d935 | - |
| Clause | 3 - Working conditions are safe and hygienic | |
| Issue Title | 215 - Evacuation plan not adequately communicated to workers | |
| Subcategory | Fire Safety - Fire alarms & Evacuation | - |
| New or carried over? | ☑ New ☐ Carried Over | |
| Root cause | ☐ Training | 1 |
| | ☐ Costs ☐ Lack of workers | |
| | ☐ Other | |
| Root cause - Other | | 1 |
| | Documentation Art. 12 – (1) Emergency case plan is documented included below-mentioned minimum requirements. a) Employer title, address and name b) Name, surname and title of prepared-by persons c) Prepared date and expiry date d) Taken preventive and limiting precautions e) Emergency case responding and evacuation methods f) Sketch which includes below-mentioned points and shows workplace or workplace sections 1) Emergency case equipments' places including equipments which will be used for fire fighting 2) Places of first aid materials 3) Evacuation plan which including evacuation routes, assembly areas and warning systems if existed 4) Name, surname, title, area of responsibility and contact information of designated employees and alternatives of them if existed 5) Communication numbers of first aid, immediate medical responses, rescue and fire fighting bodies expect workplace (2) Pages of emergency case plan are numerated; all pages are signed by prepared-by persons, last page is signed and related plan is kept in a way that teams who will fight against emergency case can reach easily (3) Sketch which prepared in terms of emergency case plan is posted in places where can be seen easily. | IMG_8915.JPG |
| ETI code | 3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific | Anksa Johik PLIK SAN |



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| | hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. | |
|---|--|--|
| Explanation to the non compliance | According to the site tour, the emergency evacuation plans did not specify the locations of first aid kits, chemical areas and electrical panels. // İşletmede yapılan saha turuna göre, acil durum tahliye planlarında ilk yardım dolaplarının, kimyasal alanlarının ve elektrik panolarının bulunduğu yerler belirtilmemiştir. | |
| Follow up method | ☐ Follow up audit ☐ Desktop audit | |
| Timescale | ☐ Immediate ☐ 30 days ☐ 60 days ☐ 90 days ☐ 120 days ☐ 180 days ☐ 365 days ☐ Other | |
| Actions | Please provide that evacuation plans identify the location of first aid kits, chemical areas and electrical panels. // Lütfen tahliye planlarında ilk yardım dolaplarının, kimyasal alanlarının ve elektrik panolarının bulunduğu yerlerin belirlenmesini sağlayınız. | |

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Organize San, Böl. 104 Cad. 16, 154 UŞAK/TÜRKİYE 104 Cad. 190 276 Jo 73 ö9 UŞAK V.O.H.NO:455 937 07 44 Tic..orc.NO:5701

| | Non-Compliand | ce | Evidence |
|-----------------------|--|--|--------------|
| [Back to findings | summary] | | |
| | Non-Compliance | ce | |
| Status | OPEN | | |
| Reference | a74615bb-bddf-42a2-bd | 43-ed7ae4046a2f | |
| Clause | 5 - Living wages are paid | | |
| Issue Title | | nce (e.g. social insurance, not paid - systemic | |
| Subcategory | Benefits & Insurance | etan - Wan | |
| New or carried over? | ☑ New | ☐ Carried Over | 1 |
| Root cause | ☐ Training | | |
| | □ Costs | ☐ Lack of workers | |
| | □ Other | | |
| Root cause - Other | | | |
| | art 10, The overtime and included with normal wo are given to employees accepted to employees accepted to employees accepted to employees accepted to employees accepted to employees accepted to employees accepted to employees accepted to employees accepted to employees accepted to employees in the related Turkish Labor Law # 485 general terms, the wage provided and paid in casemployer or third person designated work. Basica Turkish currency in the wage equivalent of the agreed to pay the wage equivalent of the agreed paid over the current for date of payment. The waform of bill payable to or any other valuable pape currency effective in the Wage, premium, bonus agreed to employee to the wage, premium, bonus are given to employee to employee the currency effective in the Wage, premium, bonus are given to employees and the employees accepted to emp | the employees are calculated to total wage paid to the month. 7 / 2003, ARTICLE 32-In shall mean the amount h to a person by the as against performance of a lly, the wage is paid as working place or deposit in a se of the worker. Where it is in foreign currency, Turkish amount is calculated and rex rate prevailing on the ages may not be paid in the reder (bond), or coupon or alleged to represent a country. | IMG_9203.jpq |



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| ETI code | 5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. |
|-----------------------------------|--|
| Explanation to the non compliance | According to the document review and management interview; it was seen that the salaries, overtime and additional benefits of the employees were paid through the bank and reported to the social insurance institution. However, it was seen that the amount of 500 TL of the holiday bonuses given in the enterprise was reported to the social insurance institution through the bank channel, and the remaining 8000 TL bonus amounts were paid in cash by hand. All employees received TL 8000 for Ramadan and TL 8000 for Eid al-Adha in cash. All cash records were presented to the auditors and the payments were verified. // İşletmede yapılan doküman incelemesi ve yönetim beyanına göre; çalışanların maaşlarının, fazla mesailerinin ve ek yardımlarının banka kanalıyla ödenerek sosyal sigortalar kurumuna bildirildiği görülmüştür. Ancak, işletmede verilen bayram ikramiyelerinin 500 tl'lik tutarının banka kanalıyla sosyal sigortalar kurumuna bildirildiği, geriye kalan 8000 tl ikramiye tutarlarının elden nakdi olarak ödendiği görülmüştür. Bütün çalışanlar ramazan bayramında 8000 tl ve kurban bayramında 8000 tl ödemeyi elden nakit olarak almıştır. Denetçilere tüm elden ödeme kayıtları sunulmuş ve ödemeler doğrulanmıştır. |
| Follow up method | ☑ Follow up audit □ Desktop audit |
| Timescale | ☐ Immediate ☐ 30 days ☐ 60 days ☐ 90 days ☐ 120 days ☐ 180 days ☐ 365 days ☐ Other |
| Actions | Please ensure that all payments are reported to the social security office, including all wages (bonuses, premiums). // Lütfen ödemelerin tüm ücretleri (prim, ikramiye) kapsayacak şekilde sosyal sigorta kurumuna bildirilmesini sağlayınız. |

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Organizo San, Böl, 404 Car No. 154 USAK/TÜRKİYE 63 - 96: 490 276 ... 673.69 Uşak V.D.H.No:45-53 (1744 Tic...ic.No:5701

Corrective Action Plan - Good Examples

| | Good Example | Evidence |
|---------------------------------|--|----------|
| [Back to finding | s summary] | |
| | Good Example | |
| Status | OPEN | |
| Reference | 7eaf4e73-0d31-4077-ab8c-129a1eb147fa | |
| Clause | 5 - Living wages are paid | |
| Issue Title | 429 - Company provides a range of additional benefits, including: free medical care on-site, holiday and other bonuses, free library, food subsidy, free transport | |
| Subcategory | Benefits & Insurance | |
| New or carried over? | ☑ New ☐ Carried Over | |
| Explanation to the good example | Meal and transportation provided free of charge to all employees./Yemek ve ulaşım tüm çalışanlara ücretsiz sağlanmaktadır | |
| Evidence | Employee Interview, Document Review./Çalışan Görüşmesi, Döküman İncelemesi | |

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| | Good Example | Evidence |
|---------------------------------------|---|----------|
| [Back to finding | s summary] | |
| | Good Example | |
| Status | OPEN | |
| Reference | 8be69fe3-dae0-430e-a6db-0fceab97ad91 | |
| Clause | 5 - Living wages are paid | |
| Issue Title | 429 - Company provides a range of additional benefits, including: free medical care on-site, holiday and other bonuses, free library, food subsidy, free transport | |
| Subcategory | Benefits & Insurance | |
| New or carried over? | ☑ New ☐ Carried Over | |
| Explanation to the good example | Employees are given shopping vouchers every month according to their seniority. (0-1 year: 400 tl, 1-5 years: 600 tl, 5-10 years: 800 tl, 10+ years: 1000 tl) // İşletmede çalışanlara kıdemlerine göre her ay alışveriş çeki verilmektedir. (0-1 yıl: 400 tl, 1-5 yıl: 600 tl, 5-10 yıl: 800 tl, 10+ yıl: 1000 tl) | |
| Evidence | Payrolls, Management & Employee Interview // Bodrolar, Yönetim & Çalışan Görüşmesi | |

Intertek Turkey

Start Date: 2024-08-14 End Date: 2024-08-14

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Garire San. Böl. 104 Cad. No.1354 USAK/TÜRKİYE 1052 V.D.H.No:45 03 07 44 Tic.J.c.No:5701

Report reference: ZAA600081938

Version 6.1

SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

| A. Auditor Team | | | | |
|-------------------------|----------------|-------|---------------|----------|
| Lead Auditor: | nurselin aras | | APSCA Number: | 32200554 |
| Additional Auditors: | MUBERRA DEMIRC | IOGLU | | 32200396 |
| Date of declaration: | 2024-08-14 | | | |

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

| | Site Repre | sentation | N) |
|----------------------|---|----------------------------|---|
| Full Name: | OKAN CETIN | hat an lajolik | PLIPSANAYI |
| Title: | HUMAN RESOURCE MANAGER | Organize San. Boil 100 | A.Ş. |
| Date of declaration: | 2024-08-14 | Uşak V.D.H.No:45.0 | dd. No: 154 USAK/TÜRKİYE 3x: +9C 276 d 73 39 37 U7 44 Ticac.No:5701 |
| started last Sep 202 | man-days (9AM-6PM per day). Audit time was extend | v (5 months only since the | |

None

Audit company: Intertek Turkey

Report reference: ZAA600081938

Start Date:

End Date:

2024-08-14 2024-08-14

Organize San. Böl. 104 Cad. No: 156 USAK/TÜRKİYE Talı - Jr. 175 - Js. 72 Kg. - 3 X-26 276 - - - 6 73 59 Uşak V.D.H.No:45 037 UŞAK TIC.Jic.No:5701



Guidance on Root Cause

Explanation of the Root Cause Column

If a non-compliance is to be rectified by a corrective action which will also prevent the non-compliance re-occurring, it is necessary to consider whether a system change is required.

Understanding the root cause of the non-compliance is essential if a site is to prevent the issue reoccurring.

The root cause refers to the specific activity/ procedure or lack of activity /procedure which caused the non-compliance to arise. Before a corrective action can rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

Since this is a new addition, it is not a mandatory requirement to complete this column at this time. We hope to encourage auditors and sites to think about Root Causes and where they are able to agree, this column may be used to describe their discussion.

Some examples of finding a "root cause"

Example 1

Where excessive hours have been noted the real reason for these needs to be understood, whether due to production planning, bottle necks in the operation, insufficient training of operators, delays in receiving trims, etc.

Example 2

A non-compliance may be found where workers are not using PPE that has been provided to them. This could be the result of insufficient training for workers to understand the need for its use; a lack of follow-up by supervisors aligned to a proper set of factory rules or the fact that workers feel their productivity (and thus potential earnings) is affected by use of items such as metal gloves.

Example 3

A site uses fines to control unacceptable behaviour of workers.

International standards (and often local laws) may require that workers should not be fined for disciplinary reasons.

It may be difficult to stop fines immediately as the site rules may have been in place for some time, but to prevent the non-compliance re- occurring it will be necessary to make a system change.

The symptom is fines, but the root cause is a management system which may break the law. To prevent the problem re-occurring it will be necessary to make a system change for example the site could consider a system which rewards for good behaviour

Only by understanding the underlying cause can effective corrective actions be taken to ensure continuous compliance.

The site is encouraged to complete this section so as to indicate their understanding of the issues raised and the actions to be taken.

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Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

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Click here for Supplier (B) members:

 $http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d$

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP

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